



As Executive Director, I am pleased to share with you a review of the 2016 accomplishments and activities of the Community Action Agency of Webb County. In this report, you will also find the goals set forth by each of the programs for 2017. I encourage you to take a moment to review the report, which reflects on the work our agency performs in fulfilling our mission of utilizing local, state, private, and federal resources aimed at assisting low-income families to new opportunities and achieving self-sufficiency.

1. El Aguila Rural Transportation Program 2016 Accomplishments

- a. 80,026 total passengers
- b. \$102,058.95 total revenues collected from fares
- c. Installation of security cameras in office building
- d. Installation of security cameras in bus fleet
- e. Installation of fare boxes in bus fleet
- f. Awarded grant monies in the amount of \$72,000.00 for the purchase of a new bus to be used for the elderly and disable Demand Response Program

2. El Aguila Rural Transportation Program 2017 Goals

- a. Complete installation of security cameras in bus fleet
- b. Revisit routes/runs
- c. Construct/repair bus stop shelters, beginning with The City of Rio Bravo
- d. Providing bus runs out of the service area
- e. Raise fare for Demand Response to \$3.00
- f. Seek more grant opportunities

3. Meals on Wheels and the Elderly Nutrition Programs 2016 Accomplishments

- a. 105,000 hot and nutritious meals delivered to 500 elderly and or disabled consumers
- b. 13,000 warm to hot nutritious meals delivered to Buenos Aires, Lily Perez, Larga Vista, St. Teresita and Fred & Anita Bruni Community Centers
- c. The Texas Department of Aging and Disability Services (DADS) conducted a contract and fiscal compliance review to evaluate compliance with state and federal requirements, MOW met all requirements and passed with 100% score
- d. Participated in the annual Feast of Sharing event by serving over 500 meals

4. Meals on Wheels and the Elderly Nutrition Programs 2017 Goals

- a. Increase visibility of MOW program
- b. Explore ways to maximize resources for our elderly
- c. Reduce the number of applicants on the Home-Delivered Meal waiting list
- d. Implement better ways of transporting meals via Hot Shot vehicles
- e. Develop and enhance nutritious meals our elderly love to eat with added Hispanic flavor
- f. Promote community engagement volunteer programs

5. Community Social Services Program 2016 Accomplishments

- a. CSBG Program
 - i. 10 clients sent to Truck Driver Training Program
 - ii. 399 households / 1,013 individuals assisted with their light bill
- b. CEAP Program
 - i. 1,710 households assisted / 4, 804 individuals assisted
 - ii. 124 households assisted with disconnection notices
- c. Donation Funds
 - i. Neighbor – to Neighbor
 - 1. 178 households assisted / 417 individuals assisted
 - ii. Reliant Care
 - 1. 173 households assisted/ 491 individuals assisted
 - iii. TXU Energy Aid
 - 1. 1 household assisted / 1 individual assisted
- d. FEMA Program
 - i. 206 households assisted / 412 individuals assisted with 50 lbs. of food box

6. Community Social Services Program 2017 Goals

- a. CSBG Program
 - i. Skills training for Truck Driver Training
 - ii. Assistance to pay Nursing Tests and Certifications
 - iii. Emergency assistance for
 - 1. Food
 - 2. Utility
 - 3. Home repair
 - 4. Medical care
 - 5. Protection from violence
 - 6. Legal assistance
 - 7. Transportation
 - 8. Disaster Relief
 - 9. Clothing
- b. CEAP Program
 - i. Light Disconnection Prevention
 - ii. Energy Assistance
 - iii. Heating & Cooling Assistance
- c. Donation Funds
 - i. Continue to assist in Light Disconnection Prevention
 - ii. Continue to assist in Energy Assistance
 - iii. Continue to assist in Heating & Cooling Assistance
- d. FEMA Program
 - i. Continue to assist with 50 lbs. of food box

7. Self-Help Center 2016 Accomplishments

- a. Reconstruction - Three homes completed
- b. Rehabilitation - Three homes completed
- c. New Construction - Two homes completed
- d. Small Home Repairs - Seven homes completed
- e. Computer Classes - Five classes conducted
- f. Construction Classes - Five classes conducted
- g. Financial Literacy Classes - Five classes conducted
- h. Tool Library - 40 tools checked out / 40 families assisted
- i. Self-Help Center Contract awarded \$1,000,000.00 on July 28, 2016

8. Self-Help Center 2017 Goals

- a. Reconstruction - Three homes to be completed
- b. Rehabilitation - Three homes to be completed
- c. New Construction - Two homes to be completed
- d. Small Home Repairs - Three homes to be completed
- e. Computer Classes - Three classes to be conducted
- f. Construction Classes - Six classes to be conducted
- g. Financial Literacy Classes - Three classes to be conducted
- h. Tool Library - Purchase three lawnmowers and smaller tools
- i. Environmental Clearance - To be completed by March 1, 2017